

NINA NO INJURIES NO ACCIDENTS AT WORK

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | MARCH 2016

FEAR IN THEIR EYES



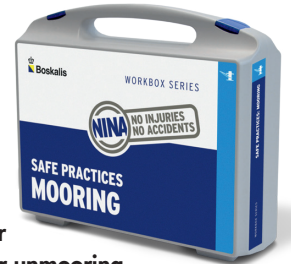
Chris Lacroix, Operations Manager
BOMS and Fairmount Marine

"When I was sailing as a mate on our AHTS vessels the 'Stop the job' policy was implemented. People had mixed feelings about it: wonderful, but would it be feasible with the current operational and commercial pressures? I felt this pressure first hand, because the attitude in offshore was often: 'safety first as long as it doesn't hold up operations'. On one project we'd entered a

crucial phase. So we had to carry out operations on our workboat after dark. Deteriorating weather conditions made it increasingly precarious. There's always a team spirit and a 'get the job done' mentality on board. So we kept trying. Again. And again. But at one point it became so rough that everyone admitted with fear in their eyes that we couldn't go on like that. At the same time we felt a tremendous pressure because of the project since the entire field would come to a halt for 24 hours if we stopped working. Eventually I decided to announce 'stop the job'. With today's mentality this would only be applauded, but back then it was met with silence. The one moment I expected and needed support, all I got was complete silence. Only once we got back on board were we congratulated by the tow master, who had seen us at work.

That event determined my views about safety. I learned how important it is, in a risky profession like ours, to know you're supported. That's what I stand for as a manager: don't be reluctant to say 'stop', you have my support. That kind of trust is fundamental to safety."

NEW: WORKBOX MOORING



In February, Board Member Theo Baartmans introduced the Mooring Workbox: "One wrong maneuver while mooring or unmooring can have a huge impact. Eliminating these risks is therefore a top priority."

The Mooring Workbox combines technical information (properties of winches and clusters, the force needed to exceed their breaking point) with awareness (monitoring risks and sharing experiences) and knowledge of safety measures (choosing a safe position, communicating, signaling).

The Fleet departments in the Dredging and Offshore divisions are going to roll out the workbox across the entire central fleet. Special trainers' teams have been put together for this purpose, with their own captains. Roll-out within the local fleet in the home markets will follow via SHE-Q.

FINDING EACH OTHER IN AUSTRALIA

Boskalis Offshore Energy arranged the transportation of the immensely large modules for building two LNG compression trains in Western Australia. All involved were given NINA training.

Arend van der Marel, Lead Operations
"As a manager you need to ensure that people can do their work safely. But you can't batten down everything with procedures and work instructions. For me, NINA is an important final link between what the project offers in the working environment and what helps the employee to do his job safely. Therefore, it's important to keep thinking about it yourself, and dare to take up your responsibilities. As someone on a site visit said to me: NINA is 'doing the right thing when

nobody is watching'. I agree one hundred percent!"

Hans van Loon, Engineer

"We work with huge forces; if something goes wrong, it goes terribly wrong. So you have to dare to sound the alarm in time if you notice a potentially unsafe situation. In the training, we were presented with situations where we had to choose to say 'stop!' or decide to wait. Then you find that the group is divided, which gives you some food for thought. You talk about subjects you never discuss otherwise; it's extremely valuable!"

Jan Dijkstra, Operational Coordinator

"I know I have to encourage and accept feedback, but that's difficult when the pressure's on. A NINA training course gets

you thinking about yourself. I've had four, and each training course was informative because the group was different, and shared different experiences. NINA is 90% communication: being able to find each other, fine tuning issues. I can't think of everything from behind my desk, so if I can call the superintendent on site to ask how many people he needs, that helps me to do my job. As a result, the work is safer and done better."



I NINA Training Perth