

**NINA NO INJURIES NO ACCIDENTS AT WORK**

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | SEPTEMBER 2015

# WORKING ON UNANIMITY



**Jens Elzenga**, Project Manager DolWin 2

"In the spring of 2015 I wrote my first blog about DolWin 2, where we are transporting a transformer platform and installing it in the German Bight. Now that platform is huge! Due to the fact that we got more work from the customer, we deployed more ships (15) and people (500 T-shirts...) than originally

thought. And yet we completed the project ahead of schedule, without incidents and to the customer's satisfaction.

This great result is thanks in particular to all the intensive preparation, the early involvement of the ships and good communication between ourselves. The coordination between the ships, each with its own scope, was high on our list of safety objectives. We held several meetings to encourage mutual contact: a NINA Start-up, a NINA Refresher, kick-offs and NINA Work Boxes. Furthermore, we kept all those involved continuously informed of the progress of the entire project, therefore creating an atmosphere of unity. And also an atmosphere in which people look after each other. For instance, a captain told me he was worried about the rest periods. By making the subject open to discussion, it could be resolved.



Communication does not stop when the operation is finished. We discussed the lessons learned with the crew of the first demobilized ships immediately on arrival in Rotterdam. We are also going to have closing sessions with the customer and the project team. Sharing information was and is the key. The goal is to deliver safe and high-quality work, where we continue to learn from each other."

# IMPROVING SAFETY IN QATAR

## A STORY OF CHANGE

**"Since the NINA training sessions we have more safety related ideas coming from our employees. In fact, before NINA we never received this kind of input."**

This says Frank Grobler, contract coordinator for the Qatar Petroleum Port Maintenance contract. "We work with 98% people from the Philippines, India and Nepal. **NINA has been able to break through the cultural barrier**

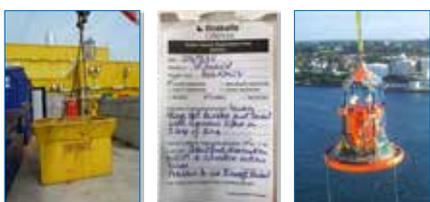
**and change the mindset of people.** I was really impressed with how the NINA trainers interact with them and what they achieve: active participation, true involvement and awareness of their responsibility regarding safety.



| NINA training Qatar (with Frank Grobler)

**DolWin 2 HVDC Platform Project**

 **REPORT ALL INCIDENTS, INCLUDING NEAR-MISSES, TO INFORM OTHERS AND BUILD ON LESSONS LEARNED** 



Before SHOC card

After SHOC card

| SHOC card before and after

Witnessing this, **I have changed my own approach too.** With an 'open door policy' I want to encourage people to come up to me. I listen and react differently now; if someone has an idea, I always give feedback. I stimulate discussion and show my appreciation for their commitment. This is my way to keep the concept of NINA alive, with tangible results!"



| NINA training Qatar