

# NINA NO INJURIES NO ACCIDENTS AT WORK

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | AUGUST 2016

## NINA, A HARD WORKING LADY!



**Marc Francoijs, trainee Pool Operations (Mexico and Middle East)**

"Since September 2015 I am working as a trainee. Already at the introduction day I was confronted with the importance of safety. After explaining what NINA stands for we were asked: "Who has an example of an operation not carried out according to NINA?" I raised my hand and told how I once worked on the roof, replacing a

drainpipe of the dormer, while it was raining, not wearing any fall protection. This is what I now would call, a big "NINA moment". I have become more aware of risks and hazards, so thoughtless actions like described will not happen again...

I have been working in different countries. When you have to deal with diverse standards and cultures it can be hard to reach the level of safety where 'No Injuries and No Accidents' occur. I have learned that it is important to create awareness and understanding among local workers. An experienced local foreman, speaking English and the local language, can guide the operations on site and extend the arms and eyes of the superintendent, sandfill master, waterboss. By discussing an operation beforehand he can prevent possible problems and unsafe situations.

I have experienced that the Boskalis' "hands on" mentality also applies to NINA. NINA is a hard working lady indeed! What I recommend to other trainees is to always keep your ears and eyes open (much safer) and never to hesitate to ask for help or advise in order to learn from experienced people!"

## FORMER STRABAG EMPLOYEES GET ACQUAINTED WITH NINA

**In early 2016 Boskalis took over the German dredging company Strabag Wasserbau. Some of the equipment was engaged in a dredging project in Hull. As people were expected to immediately start working according to the Boskalis' standard, a NINA training session was organized.**

"All employees and supervisors attended", says Jaap Verdoorn, Operations Manager Europe. "Now the trick is to let people come up with safety issues in daily life themselves." "We are working on that," says Gabriel Kupka, Project Manager in Hull. "We need to become familiar with the NINA way. Take the SHOC card: for the Boskalis crews, writing

one is routine. But for us, it's not: What do you do with it? And what happens with me when I write one? It takes time to gain trust. Still, we found the NINA training extremely beneficial. As routine is a problem for safety, it is good to reflect on your own behavior. We have formulated five safety goals together."

Gabriel Kupka's NINA moment: "For our crew change policy we agreed there has to be three-point contact (two arms, one leg) when climbing the ladder. When we were told that the total time required for the crew changes took too much time, we did not tell our people to rush, but hired a second crew boat."

## BUILDING UP FOR THE NINA REFLECTION DAY: LEARNING TO APPRECIATE FEEDBACK

**In the build up for the upcoming NINA Reflection Day with the Senior management of Dredging & Inland Infra in October, a NINA Refresher was held in Finland. The attending managers of Terramare and Rock Fall had filled in a questionnaire beforehand. One of the bottlenecks that came up was the lack of feedback.**

Henrik Holmberg, SHEQ-manager of Terramare: "In Finland it is not common to give feedback. We tend to see it as something negative. We have to learn to appreciate it as an important, positive tool to keep colleagues focused. During the NINA Refresher we have identified 'lead by example' as one of our main means in reaching this goal. We will organize a specific training for the middle and higher management to show people how to give constructive feedback." In Finland the number of incidents is not going down at the same speed as elsewhere. Two more critical factors were identified: the lack of preventive maintenance and visibility of management on projects. Henrik: "It is our intention to address both, make sure our managers show their commitment and to listen to the concerns of people."



NINA Refresher in Helsinki